



## Asset Management-Administration Services

### Asset Management/Administration Overview

Data Vista offers a number of diverse asset management solutions to service headquarters, data centers, and satellite locations. When handling asset management, Data Vista sets out to accomplish a series of goals that improve business performance and help its customers achieve operational efficiency. *These include:*

- Improved availability of product-based operations
- Improved reliability of products
- Improved performance of core company operations
- Preservation of product investment through proper management
- Full realization of product value

### Asset Management Capabilities

Data Vista provides its clients with services that address all their IT product management needs.

- **Upgrades:** hardware components and software products to improve performance.
  - **Installation:** new products or relocated equipment, configured for integration with existing infrastructure.
  - **De-installation:** equipment that is being repurposed, moved, or decommissioned.
  - **Audit/verification:** physical inventory of IT equipment or power infrastructure equipment.
  - **Space investigations:** equipment layout, electrical panel schedule info, cooling problem identifications.
  - **Install, Move, Add, Change (IMAC):** desktop or data center equipment, usually within same facility.
  - **Data center relocations:** powering down, pack-up, transport, un-pack, installation, and re-power of entire or partial data centers, either across the street or across the country.
  - **Cabling:** plugging/unplugging, moves, checks, reinsertions, reconnection, troubleshoot or remediation.
  - **Reseating of components:** blades, boards, power supplies, hard drives, etc.
  - **Storage media:** enables removal, insertion or swapping of existing storage media (i.e., tapes and CDs), or cleaning tapes, etc.
  - **Status assessments:** console commands or connected laptop as used to determine system status.
  - **Power cycling:** when only restarting the equipment will or may solve the problem.
  - **Security escort services:** enable access by other vendors or service personnel where badge access is required.
  - **Visual inspections:** review power, LED's, error codes, message alerts, etc.
- Service contract reviews:** determine cost savings for consolidations and co-terminus contract dates.